



Batch Sequence No



Assessing Impacts of Women’s Dispossession from Land and Home

Staff details and survey time

Name of interviewer:

Date of

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 interview:

Name of supervisor:

Starting time:

Completed 1

Partially done..... 2(*Reasons for partial response should be explained in the remarks*)

Interviewer remarks:

.....
.....

Supported by: HIC-HLRN

Community Survey Questionnaire

Introduction

Greetings! My name is _____ (*mention name and show ID card where necessary*). I am an enumerator from Civic Forum on Housing and Habitat Zambia (CFHHZ).

Civic Forum on Housing and Habitat Zambia (CFHHZ) is a national platform of Civil Society Organisations (CSO's) and community-based organizations (CBO's) dealing in housing and human settlements in Zambia. The platform offers members an opportunity for dialogue and identification of practical solutions in responding to an array of housing challenges that communities and marginalised communities encounter ranging from policy, housing infrastructure and access support services. CFHHZ is partnering with Housing and Land Rights Network of the Habitat International Coalition (HIC-HLRN) to implement a project titled *“Assessing Impacts of Women's Dispossession from Land and Home.”*

We are conducting a survey on the condition of women in this area affected by a threatened eviction so as to gather information about potential losses and damage to you including to your wealth, wellbeing, and habitat in case of displacement, or other losses of home or land. It will take us one hour of your time and the information you give will be confidential.

Would you like to take part in this survey?

If yes, thank you for taking part in this important survey.

If No, (say thank you and move on to the next house)

Section A: Identification Particulars	
Name of respondent	
Telephone number	
District	
Chiefdom	
Village/Zone	

Part A: Households Not Yet Displaced

1. Complete the table below based on questioning the respondent to find out all the current members of her household where he/she is living now

No.	Current HH member	Relationship	Gender	Year of birth/Age	Education level	Employment status Yes/No
1						
2						
3						
4						
5						

Tick (✓) appropriate responses for the following questions

2. Place of previous residence:

- a. Same place in Ndola []
- b. Different place within Ndola []
- c. Outside Ndola []

3. Location of previous residence:

- a. Same place in Majariwa []
- b. Different place within Majariwa []
- c. Outside Majariwa []

4. Please tell me why you left your place of previous residence. *(If still staying at the same place skip to question 6)*

- a. Forced Eviction/ Displacements []
- b. In search of economic opportunities []
- c. out of destitution []
- d. other specify.....

5. When did you leave your previous home of residence?

- a. Before 2010 []
- b. Between 2011 and 2012 []
- c. Between 2013 and 2015 []
- d. Between 2016 and 2018 []
- e. After 2019 []

6. Are you discriminated in this community based on your identity? (*If not, skip to section B*)

- a. Yes []
- b. No []

7. If so, what is the discrimination based on?

- a. Gender Based discrimination []
- b. Tribal based discrimination []
- c. Discrimination based on physical outlook (disability, albinism or sickness) []
- d. Other reasons []

Section B: Economic Values and Assets (household)

a. Structure (dwelling and other)

8. What is your occupation status on this property?

- a. Ownership []
- b. Rental/Tenant []
- c. Caretaker []
- d. Other specify [].....

(If not owner, skip to question 18)

9. If it's owner occupied, what is the type of tenure/occupancy?

- a. Statutory []
- b. Customary []

10. How was it acquired?

- a. Bought through land application from state/ individuals []

- b. Inherited []
- c. given by traditional leader []
- d. Other specify.....

11. What is the size of the land?

- a. between 15 * 20 meters and 20 * 30 []
- b. between 20 * 30 meters and 40 * 40 []
- c. between 1 hector to 5 hectors []
- d. between 5 hectors to 10 []
- e. Above 10 hectors []

12. How much do you pay for it?

- a. did not buy []
- b. Below 10, 000 ZMW []
- c. Between 10, 500 and 15, 000 ZMW []
- d. Between 15, 500 and 20, 000 ZMW []
- e. Between 20, 500 and 30, 000 ZMW []
- f. Between 30, 500 and 50, 000 ZMW []
- g. Between 50, 500 and 80, 000 ZMW []
- h. Between 80, 500 and 100, 000 ZMW []
- i. Between 100, 500 and 150, 000 ZMW []
- j. Above 150, 000 ZMW []

13. What type of land ownership document do you have, if any?

- a. Title deed []
- b. Traditional land certificate []
- c. Occupancy license []
- d. Land offer letter []

14. Do you use it to earn any (additional) income? (*If not, skip to 15*)

- a. Yes [] b. No []

15. How are you using it to generate income?

- a. Income from Tenants []
 b. Owns a Shop or business on the same place []
 c. Produces crops []
 d. Other specify.....

16. What other non-economic benefits do you get from this land/ plot? (*Tick ✓ all that apply*)

Benefits	Tick
a. Ability to solve problems collectively	
b. Ways of life that are part of the livelihood systems	
c. Territorial belonging	
d. Increments of indigenous knowledge overtime	
e. Peacefully functioning society	

17. If you are to replace your house, what would be the cost?

(a) ZMW 0 - 5,000 []	(b) ZMW 6,000 - 10,000 []
(c) ZMW 11,000 - 20,000 []	(d) > ZMW 20,000 []

18. If renting, how much is spent per month? (*If not, skip to next question*)

a. Less than ZMW 500	b. 500 - 1000 ZMW	c. 1000- 1500ZM W	d. 1,500 – 2,000 ZMW	E More than 2,000 ZMW
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19. Where do you get water?

- a. Household Tap []
- b. Neighbor's Tap []
- c. Communal Tap/Pump []
- d. Kiosk (Sewerage Company) []
- e. Community Schools or Churches []
- f. Wells []
- g. Other Specify []

20. Do you have any other human-made water sources?

- a. Yes [] b. No []

21. Are there areas for waste disposal?

- a. Yes [] b. No []

22. What toilet facilities do you use?

- a. Communal Latrine []
- b. Household Pit Latrine []
- c. Neighbor's facility []
- d. Other Specify.....

b. Contents (personal and household articles/livelihoods inventory)

23. Now, I would like to ask you about assets owned by your household.

No	Type of assets	Tick (✓)	Total estimated value (in ZMW)
a	Furniture/Furnishings		
b	Household appliances; e.g., kettle, flat iron, sewing machine, etc.		
c	Electronic equipment; e.g., TV., radio, CD, etc.		
d	Generators		

e	Bicycle		
f	Motor cycle		
g	Wheel barrow		
h	Mobile phone(s)		
i	Motor Vehicles		
j	Farm equipment (ploughs/ hoes/ axe/ pick)		
k	Other household assets		

c. Equipment/inventory

24. Do you employ these assets to facilitate your livelihoods?

- a. Yes [] b. No []

d. Environment goods and services/ecology

25. What kind of environmental resources do you use? *(Tick all that apply)*

Resources	Tick (✓) all that apply
(a) Water (naturally occurring e.g. streams)	
(b) Building materials (wood from forests or sand)	
(c) Food (wild fruits or naturally occurring)	
(d) Medicine and firewood (from forests trees)	
(e) Others specify.....	

e. Trees/crops

26. Do you grow crops on your land?

- a. Yes [] b. No []

27. Please tell me the kind of crops you grow and their value. *(Tick ✓ all that apply and add value)*

No	Trees & crops	Cash	Food	Value
A	Lemon			
B	Mango			

C	Avocado			
D	Papaya			
E	Cassava			
F	Sweet potatoes			
G	Other			

f. Infrastructure/services/utilities

28. What social amenities do you have in your place, and how far are they?

	Amenities	Tick (✓)	Distance Km
A	Health facilities		
B	Schools		
C	Banks / Mobile Money Service Booths		
D	Churches		
E	Mosques		
F	Community gathering points		
G	Market Places		
H	Other (specify)		

g. Livestock and animals

29. Do you own any livestock? (*if not, skip to h*)

a. Yes [] b. No []

30. If yes, what types? (*enter values 1 to 6*)

	Type	Value
A	Chicken	
B	Goats	
C	Cattle	
D	Pigs	
E	Ducks	
F	Guinea fowls	

1 = don't own any
2 = Below 100
3 = Between 105 to 200
4 = Between 205 to 300
5 = Between 305 to 500
6 = Above 505

G	Others	
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h. Subsidies and rations

31. Do you receive any subsidies and rations? (*If no, move to i below*)

a. Yes [] b. No []

32. What items do you receive on a regular basis without pay?

	Items received	Tick all that apply
a	Social Cash Transfer	
b	Food packs ¹	
c	Farmer input support programme)	

i. Vital documents

33. What type of documents are you in possession of?

Type	Tick (✓) all that apply
(a) Academic certificates,	
(b) National IDs,	
(c) Birth certificates,	
(d) ATM cards,	
(e) Agreements,	
(f) Driving license	
(g) Ration cards	
(h) Others (specify).....	

g. Work/livelihood

34. Do you have any source of income?

a. Yes [] b. No []

35. If yes, mention them...

Source	Tick (✓) all that apply
a. Monthly Salary	
b. Business Profits	
c. Government Support income (Social Cash Transfer	
d. Pensionable Income	
e. Family remittances - (Support from Children or other relatives)	

¹ Food packs are only for women beneficiaries. This initiative is through the Ministry of Community Development and Social Services.

36. How much is your Average Household monthly income?

- a. Below 500 []
- b. Between 600 and 1000 []
- c. Between 1100 and 1500 []
- d. Between 1600 and 2000 []
- e. Above 2100 []

1. Loans, other debt payments

37. Do you have any outstanding loans or debts? (*If no, skip to 40*)

- a. Yes []
- b. No []

38. What did you use the money for?

- a. Business []
- b. Bills []
- c. Schools fees []
- d. Food Consumption []
- e. Other use []

39. How would it affect loan repayment in case of an eviction?

- a. negatively []
- b. positively []
- c. no effect []

40. Have you suffered / experienced any form of eviction or displacements before?

- a. Yes []
- b. No []

Section C: Regular Expenditures (household)

Type of value	Questions																									
(a) Bureaucratic and legal fees	<p>41. Are there legal services in your community? a. Yes [] b. No []</p> <p>42. How do you benefit from these services? a. to settle disputes [] b. Reporting crimes [] c. Gain compensations from unfair treatment [] d. other benefits []</p> <p>43. How much do you spend on these services daily/weekly/monthly? <i>Fill in the table below.</i></p>																									
(b) Food	<table border="1" data-bbox="472 541 1365 781"> <thead> <tr> <th data-bbox="472 541 753 598">Your food source</th> <th data-bbox="753 541 976 598">Amount spent</th> <th data-bbox="976 541 1097 598">Daily</th> <th data-bbox="1097 541 1224 598">Weekly</th> <th data-bbox="1224 541 1365 598">Monthly</th> </tr> </thead> <tbody> <tr> <td data-bbox="472 598 753 663">Own production</td> <td data-bbox="753 598 976 663"></td> <td data-bbox="976 598 1097 663"></td> <td data-bbox="1097 598 1224 663"></td> <td data-bbox="1224 598 1365 663"></td> </tr> <tr> <td data-bbox="472 663 753 728">Market</td> <td data-bbox="753 663 976 728"></td> <td data-bbox="976 663 1097 728"></td> <td data-bbox="1097 663 1224 728"></td> <td data-bbox="1224 663 1365 728"></td> </tr> <tr> <td data-bbox="472 728 753 787">Others (specify)</td> <td data-bbox="753 728 976 787"></td> <td data-bbox="976 728 1097 787"></td> <td data-bbox="1097 728 1224 787"></td> <td data-bbox="1224 728 1365 787"></td> </tr> </tbody> </table>						Your food source	Amount spent	Daily	Weekly	Monthly	Own production					Market					Others (specify)				
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Market																										
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(c) Health care	<p>44. What is the level and frequency of disease incidence do you often suffer in this neighborhood? a. No disease most of the time [] b. some disease from time to time [] c. new incidents of disease is mostly []</p> <p>45. Do you have access to immunization and primary, women health care services? If no skip to a. Yes [] b. No []</p> <p>46. If yes, how far from your home? a. Less than 1 km [] b. Between 1.1km to 2km [] c. Between 2.1Km to 3km [] d. Between 3.1km to 5km [] e. Between 5.1km to 10km [] f. Above 10.1 km []</p> <p>47. How much do you spend on health care per month? a. 00 [] b. Below 50 [] c. Between 51 and 100 []</p>																									

	<p>d. Between 101 and 200 []</p> <p>e. Above 201 []</p> <p>48. Are you satisfied with the services? <i>(If no, skip to 50)</i></p> <p>a. Yes [] b. No []</p> <p>49. Reasons why they are satisfied with service.</p> <p>a. service is always on time [] b. health personnel are always friendly []</p> <p>c. medicine is always available [] d. Other specify.....</p>
(d) Information	<p>50. What is the main of information are available to you on housing and land rights?</p> <p>a. Social media [] b. TV [] c. newspaper [] d. radio [] e. community meetings []</p> <p>f. Neighbors and friends []</p> <p>51. How much do you spend on accessing this information per day on different sources of information?</p> <p>a. Below ZMW 50 [] b. ZMW 50 []</p> <p>c. ZMW 50 to ZMW 100 [] d. Above ZMW 100 []</p>
(e) Investment	<p>52. Do you use your house for economic activities?</p> <p>a. Yes [] b. No []</p> <p>53. If yes, which economic activities are you engaged in?</p> <p>a. Income from Tenants [] b. Owns a Shop or business on the same place [] c. Produces crops []</p> <p>d. Other specify.....</p> <p>54. How much investment capital did you use?</p> <p>a. 00 [] b. Below 200 [] c. Between 210 and 500 [] d. Between 501 and 1000 []</p> <p>e. Between 1001 and 1500 [] f. Above 1501 []</p>

<p>(f) Public Participation</p>	<p>55. Do you hold community meetings to discuss key challenges affecting the community? <i>(if not, skip to g below)</i></p> <p>a. Yes [] b. No []</p> <p>56. If yes, how much does it cost to hold a community meeting?</p> <p>a. 00 [] b. Below 50 ZMW [] c. Between 50 to 100 ZMW [] d. Above 101 ZMW []</p> <p>57. Other than meetings, how else do you contribute mainly to addressing issues affecting your community mainly? <i>(only tick ✓ one)</i></p> <p>a. Reporting Challenges to leaders []</p> <p>b. Helping community members during funerals and weddings []</p> <p>c. Sharing money/food with other members of the community []</p> <p>d. Does not contribute in any way []</p>														
<p>(g) Transportation Costs</p>	<p>58. What mode of transport is commonly used in your area?</p> <p>a. public buses [] b. Bicycles [] c. motor bicycles 4. Ox-cart []</p> <p>5. Other</p> <p>59. Do you incur expenses on transport?</p> <p>a. Yes [] b. No []</p> <p>60. If yes, how much do you spend on transport when going to the following places?</p> <table border="1" data-bbox="542 1119 1393 1556"> <thead> <tr> <th>Item</th> <th>Amount spent</th> </tr> </thead> <tbody> <tr> <td>a. Health facilities</td> <td></td> </tr> <tr> <td>b. School</td> <td></td> </tr> <tr> <td>c. Religious facilities</td> <td></td> </tr> <tr> <td>d. Market</td> <td></td> </tr> <tr> <td>e. Community trainings/meetings</td> <td></td> </tr> <tr> <td>f. Other (specify)</td> <td></td> </tr> </tbody> </table>	Item	Amount spent	a. Health facilities		b. School		c. Religious facilities		d. Market		e. Community trainings/meetings		f. Other (specify)	
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<p>(h) Education</p>	<p>61. How much is the total amount that you spend on tuition, registration and school supplies per term?</p> <p>a. 00 [] b. Below 150 [] c. Between 151 and 250 [] d. Between 251 and 350 []</p> <p>e. Between 351 and 500Above 501[]</p>														

Part B – The Displaced Households

Section D: Social Assets (household)

a. Community spaces

62. Do you have any spaces in the community? (*If not, move to b below*)

- a. Yes [] b. No []

63. What kind of spaces do you have in your community if any?

- a. Church ground [] b. School area [] c. Leader's place or surrounding []
d. Market surrounding []

64. Do you have access to these community spaces?

- a. Yes [] b. No []

b. Nurseries/childcare services

65. Do you have places where to leave children while you are at work or away from home? (*If not, skip to C below*)

- a. Yes [] b. No []

66. If yes, describe.....

- a. Church ground [] b. School area [] c. Leader's place or surrounding []
d. Market surrounding []

c. Cultural heritage/sacred sites/structures

67. Do you have any culturally relevant sites in your community like Shrines, burial grounds, clan enclave? (*If not, skip to d below*)

- a. Yes [] b. No []

68. If yes, please describe

- a. Shrines [] b. chief's sacred palace [] c. Other specify.....

d. Family

69. I would like to ask you about the qualities of a good family life. (*Tick ✓ all that apply*)

No.	Aspect of family life	Do you consider this to be important?	Are you able to do it currently?	Do you think you will be able to do it after relocation?
A	Feeding my family			
B	Paying school fees without fail			
C	Having quality time to share with family members			
D	Attending extended family gatherings			
E	Participating in religious activities			
F	Participating in community activities			
G	Other:			

e. Inheritance status

70. Have you enjoyed any property rights through succession? (*If not, skip to section f below*)

a. Yes [] b. No []

71. If yes, Please describe (tick all that apply)

Description	Tick (✓) all that apply
a. Inherited Land	
b. Inherited Property	
c. Inherited Livestock	
d. Inherited other things specify	

72. Is this succession gender distributive?

a. Yes [] b. No []

f. Inviolable/priceless values

73. Do you have any personal/ household items, photos, documents of sentimental value that were given or inherited by you/or your family? *(If not skip to g below)*

a. Yes [] b. No []

74. If yes, describe the item and their corresponding value

No.	Item	Tick (✓)	Estimated total value (ZMW)
A	Clothing item		
B	Furniture related (chairs, mats,etc)		
C	Document related (e.g. family history, maps, books)		
D	Cosmetic items (watch, necklaces, jewellery etc)		
E	Natural substances (stone, dried wood or walking stick, etc)		
F	Other specify,.....		

g. Psychological well-being

75. Did you suffer distress as a result of leaving your original home? *(If not, skip to question h below)*

a. Yes [] b. No []

76. How did it impact you? *(Tick all that apply)*

Nature of distress	Tick
a. Psychological well-being	
b. Financial Distress, Economic well-being	
c. Physiological well-being	
d. Social Distress	
e. Environmental Distress	

77. Do you anticipate any type of distress as a result of displacement? *(If not, skip to question h below)*

a. Yes [] b. No []

78. Please describe the type of distress that you anticipate (*tick all that apply*)

Nature of distress	Tick (✓)
a. Psychological well-being	
b. Financial Distress, Economic well-being	
c. Physiological well-being	
d. Social Distress	
e. Environmental Distress	

h. Social and institutional capital

79. I would like to ask you about social bonds. (*Answer yes or no*)

No.	Type of social grouping	Do you have access to this or similar group currently?	Do you think you will have access to this or similar group after relocation?
A	Extended family whose members frequently visit each other		
B	Active community		
C	religious/other place of worship		
D	Workplace/place of employment		
E	Cooperative society		
F	Savings and credit self-help group		
G	Other type of social grouping		
H	Other:		

i. Social status/solidarity/cohesion/integration

80. What **main** role do you play in your community?

a. Community/church leader []

- b. Member of community organizations such as village banking []
- c. Farmer that supplies produce within []
- d. Retailer []
- e. other specify.....

Section E : Civic Assets (non-material)

a. Social cohesion/ integration

81. How often do you interact with people from the neighboring community? (*Only tick ✓ one*)

Meeting Scale	a. Very Often	b. Often	c. Very Rarely	d. Rarely	e. Not at all
Timeframe	Monthly []	Quarterly []	Once a year []	Once in two or three years []	Never meet. Only meet when there is an emergency in the community []

82. What is the nature of the relationship between your community and the neighboring community?

- a. Peaceful [] b. antagonistic [] c. No relation whatsoever []
- d other specify.....

83. Is there tension and conflict within your community and between your community and your neighbors? (*If not, skip to b*)

- a. Yes [] b. No []

84. If yes, how has the tension and conflict manifested mainly?

- a. Theft related [] b. violence related [] c. Tribal discrimination []
- d. Other specify.....

85. How is the conflict managed?

- a. presented to community/church leaders []
- b. Negotiations by those involved []

- c. Through the legal systems (police, courts, etc) []
- d. Other specify.....

86. Do women play a role in handling societal tensions, conflict or unrest?

- a. Yes [] b. No []

87. If yes, what role do women play in handling such issues?

- a. Report cases [] b. Following up on justice []
- c. Provide solutions to alleviate tension []
- d. Hospitality [] e. Other specify []

b. Political legitimacy

88. Are you registered as citizens with a [national ID number]?

- a. Yes [] b. No []

89. Do you feel your rights as a citizen are respected by the authorities? (if no, skip to 91)

- a. Yes [] b. No []

90. If yes, please describe (tick all that apply)

Description	Tick all that apply (✓)
a. Complaints are heard by the authorities	
b. They feel protected by the state	
c. The state provides what they are obligated to provided	
d. Their rights are respected in other ways	

91. Are you registered to vote in this community?

- a. Yes [] b. No []

92. Do you have anyone from among you who has been elected in previous elections?

- a. Yes [] b. No []

c. Political participation

93. Do you engage in meetings with leaders in your area? (*if not, skip to section d*)

- a. Yes [] b. No []

94. If yes, how do you participate in these meetings?

- a. through physical attendance []
b. through a representative []
c. through mobile phone []
d. other ways []

95. Who organizes these meetings?

- a. Self [] b. Shifts from household to household []
c. collectively in common spaces []
d. leaders [] e. others []

96. What kinds of issues are discussed in these meetings? (*Tick all that apply*)

Issues discussed	Tick
a. Health Issues	
b. Political issues	
c. Issues on Domestic violence	
d. Economic issues (agric.business. employment)	
e. Other Issues Discussed	

97. How regular are these meetings and do you get feedback?

- a. weekly [] b. Monthly [] c. Quarterly []
d. Semi- Annual [] e. Annually []

d. Civil order

Safety and crime prevention/management

98. What types of crime/violence do you experience in your community? (*Tick ✓ all that apply*)

Type	Tick (✓)
a. Domestic violence	
b. Sexual Violence	
c. Theft related	
d. Other crimes	

99. What's the monthly frequency, if any?

- a. less than 5 times []
- b. between 5 and 10 times []
- c. more than 10 times []

100. How are these issues handled in your community and how long does it take to solve these cases?

- a. presented to community/church leaders []
- b. Negotiations by those involved []
- c. through the legal systems []
- d. Not Applicable []

101. Who is affected **mostly** by domestic, sexual, psychological violence in your community?

- a. Male []
- b. Females []
- c. Youths []
- d. the elderly []

Section F: Public/State Costs/Expenditures

a. Bureaucracy and administration:

102. Which government public administrative offices are available within this community? (*tick all that apply*)

Office type	Tick ✓
(a) Local council office(s)	
(b) Municipal council	
(c) Judicial/Court	
(d) Police	
(e) Health facilities	
(f) Education facilities	
(g) Agriculture services	
(h) Others (specify)_____	

103. How accessible are these Public administrative offices (*charges involved, time taken, satisfaction derived from the services*)?

i. Charges involved	tick	i. Time taken	tick	Satisfaction	tick
a. Affordable		a. Short time – 1 hour		a. fairly satisfied	
b. Expensive		b. Fairly short – 1-2 hours		b. Very Satisfied	
c. Not sure		c. Long time – Beyond 2 hours		c. Not satisfied	

b. Equipment:

104. Are you aware of any Public service works being implemented in this community (*road works, garbage collection, awareness campaigns, sewage systems, water installations, etc.*)? (*If no, skip to question 106*)

a. Yes [] b. No []

105. If yes specify **main** activity

- a. Road Network []
- b. Garbage facilities or collection []
- c. Awareness campaigns []
- d. Sewage systems []
- e. Water installation
- f. other services.....

106. Have you ever witnessed an eviction? (*If not, skip to c below*)

- a. Yes []
- b. No []

107. Could you describe how the process was conducted?

- a. State eviction []
- b. Eviction by family members []
- c. Private individual or company eviction []
- d. Bank loan or Credit related eviction []
- e. other kind of eviction []

108. If yes, what kind of tools/equipment was used?

- a. No equipment, by verbal only []
- b. Trucks, or open vans []
- c. Other []

109. What personnel conducted the eviction?

c. Lawyers and judges

110. Are there any public legal aid services in this community (*i.e., LCs, courts, police, others*)? (*If no, skip to d below*)

- a. Yes []
- b. No []

111. If yes, Please specify. (*tick all that apply*)

Type	Tick
a. Local courts	
b. Police Services	
c. Government Office	
d. Other legal aid services	

d. Police:

112. Where is the nearest police station (how far)? _____

- a. Less than 1 km []
- b. Between 1.1km to 2km []
- c. Between 2.1Km to 3km []
- d. Between 3.1km to 5km []
- e. Between 5.1km to 10km []
- f. Above 10.1 km []

113. How do you assess services of the police?

- a. Very good [] b. Good [] c. Fair [] d. Poor []
- e. Very poor []

114. Number of personnel?

- a. one [] b. two officers [] c. three officers []
- d. four officers [] e. more than five officers []

115. Frequency of their presence (during day/night hours)?

- a. Mornings only [] b. Afternoons only [] c. Day time only []
- d. Night time only [] e. 24 hours except weekends [] f. 24/7 []

e. Military:

116. Do you have any military presence in this area? (*If no, skip to d below*)

- a. Yes [] b. No []

117. How do you assess the military presence?

- a. Very good [] b. Good [] c. Fair [] d. Poor []
- e. Very poor []

118. Number of personnel?

- a. one [] b. two officers [] c. three officers [] d. four officers []
- e. more than five officers []

119. Frequency of their presence?

- a. Mornings only [] b. Afternoons only [] c. Day time only []
 d. Night time only [] e. 24 hours except weekends [] f. 24/7 []

f. Services and fees:

120. Are public services available in your area? (*If no, skip to end the interview*)

- a. Yes [] b. No []

121. What services are there?

Service	Distance (code only)
i. Health services	
ii. Urban planning	
iii. Public Transport	
iv. Sanitation (sewage treatment, garbage collection, etc.)	
v. Education services	
vi. Public Notice / information)	
vii. Issuance of national documents	
viii. Others (specify)	ix.

x.

End Time: _____